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Notice to all Plan Members and Retirees

We are committed to continue to provide service to all Plan Members during the COVID-19 Infectious Disease Outbreak. Our office is taking all of the necessary precautions to ensure we are in compliance with the B.C.'s Provincial Health Officer's directives.

At this time, our service levels are currently unaffected. We are however, preparing to make sure we can continue to deliver essential services to our Plan Members for any confirmed COVID-19 claims and other disability benefits. This also applies to any extended health claim benefits which require reimbursement. In addition, we have a responsibility to our Retirees who rely on the monthly Pension payments which are currently uploaded and ready to go for April 1st. Should there be any further restrictions and/or measurements, we have a contingency Plan in place to ensure there are no disruptions with any of the aforementioned.

We want to take this opportunity to thank our Plan Members who work in trucking and warehousing in order to keep the products moving as well as our economy. This in turn, also supports our front line workers.

We are pleased with the measures both the Federal Government and Provincial Government have taken in providing additional benefits to support fellow Canadians. If necessary, it is extremely important you apply for these benefits as this framework will form part of your overall support during this outbreak. We have provided these resource links on our website.

Please keep in mind, our office continues to monitor the COVID-19 (Coronavirus) situation to determine how we can best support our Plan Members while ensuring the health and safety needs of our own employees.

March 24, 2020