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## **JANUARY 2021- NEWSLETTER**

A New Year has arrived as we all look forward and appreciate brighter days are ahead.

We have done our very best at the Plan Administration Office to continue to remain safe and healthy to ensure all Plan Members are provided with the very best support and service.

## Please note the following changes effective January 1, 2021:

The Weekly Indemnity rate increases to \$595.00 per week.

Dental and Extended Health claims will only be reimbursed in accordance with the terms of the Plan which includes the requirement that services be paid for using credit card or debit card (rather than cash).

As a reminder, the Plan must receive current claim forms available on the website. It is your responsibility to ensure you are using the latest forms which may not be available from your Employer. Outdated claim forms, including Weekly Indemnity, may be returned which could create additional fees to you for your physician to re-complete the updated form.

Alternatively, please contact our office if you do not have access to a printer and we will be pleased to provide you with the current claim form you require via email or regular post.

Please review our website throughout the year to keep informed with the latest Plan updates and claim form revisions.

As we move forward in 2021, we would encourage you to reach out to the Plan Administration Office should you need any support or information regarding your qualification for Plan benefits.

Please contact the Plan Administration Office at the number above, should you have questions about how to pay for services for which you will seek reimbursement.

