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Notice to Plan Members

RE: Paramedicals – Treating Practitioners

The Plan has been reviewing paramedical claims for the past 12 months as there is trending which has warranted further investigation in terms of receipts issued by some treatment practitioners.

It is important that you ensure the treatment being provided is by a practitioner who is in good standing with their professional association.

For example, we have reviewed the Chiropractic Association of BC, (CCBC) pre-payment and administration policy.

It is our understanding, prior to February 12, 2020, pre-payments for up to 12 visits were permitted with some qualifications and restrictions applied.

Prepayment for services is no longer permitted by the CCBC. Notice was sent to registrants on February 12, 2020:

<https://www.chirobc.com/amendments-to-the-professional-conduct-handbook-part-5-and-billing-arrangements/>

We would encourage you to visit this website should this apply to your circumstance so you may stay informed.

Please keep in mind it is up to each treating practitioner, regardless of paramedical treatment provided, to ensure they are following the rules as prescribed by their designated professional association.

Examples of paramedicals are:

Chiropractic
Acupuncture
Chiropractic

Massage Therapy
Speech Therapy
Physiotherapy

Naturopathy
Optometry

If claims are being submitted and they fall outside of the professional association prescribed rules, there may be a delay in processing and ineligibility for qualification for benefits. Please ensure your practitioner is in good standing.