

## NOTICE TO PLAN MEMBERS

**EFFECTIVE June 1, 2023**

### EDI – ELECTRONIC DATA INTERCHANGE FOR CLAIM PAYMENTS DENTAL AND EHC ADJUDICATION & PAYMENT SYSTEM

The Board of Trustees are pleased to announce the Teamsters' National Benefit Plan (the "Plan") will move to a new EDI, Dental and Extended Health Claim (EHC) adjudication system effective **June 1, 2023**.

Please note, there is **no adjudication change** for Weekly Indemnity and/or Long-Term Disability Claims processing.

For Plan Members, this means you will have the ability to register on-line for access to your claims account. Once you have registered, (instructions on reverse side), you will be able to submit your eligible claim expenses, review your benefit coverage and track claims history online.

Should you not have access to a computer through EDI, please contact our office for further instruction so we may assist in claim processing. **Effective June 1, 2023, please note all claims must be submitted within 12 months of the date of service.**

**Dental and Paramedical clinics will be able to submit claims electronically through this system effective June 1, 2023.**

Prescription medication claim expenses will change to ASSURE under the new system and will no longer be paid under Express Scripts as of midnight May 31, 2023.

As with anything new, we anticipate there may be a learning curve and possibly a few bumps along the way, however, we are excited to assist you as we all work together to become familiar with the new system.

We do, however, wish to remind you, the Plan is moving away from claim payments by cheque and therefore, it will be necessary for all Plan Members to provide your banking account information to receive your direct payment before you submit your claim.

Please do not hesitate to reach out to the Plan Office should you require any additional information.



## **EFFECTIVE June 1, 2023**

### **EDI – ELECTRONIC DATA INTERCHANGE FOR CLAIM PAYMENTS DENTAL AND EHC ADJUDICATION & PAYMENT SYSTEM**

***On June 1, 2023, the system will be live for you to register at:***

[tnbp.onlineclaimsaccess.net](https://tnbp.onlineclaimsaccess.net)

You can register with the following devices:

1. Your Desktop Computer
2. Mobility Application – You must first load the App for your Android or IOS/Apple Device  
The following searches will bring up the App:  
Teamsters and/or TNBP

Your current Plan Member ID will be your CERTIFICATE NUMBER. Your Plan Member ID can be found on your current prescription medication card. You will be required to enter this number to register and will also require the following:

1. Group No. 60521
2. Certificate Number
3. Your Date of Birth
4. Your Postal Code - This is the postal code you have registered with the Plan Office

Once you are registered and logged in, you will then be able to print or take a picture of the new virtual card.

***All pharmacies will be notified of the new system provider. Please ensure you update your dentist and extended health treatment providers to ensure a smooth transition.***